

POST-BOOKING CHECKLIST

- Shipping Order/Reservation #
- Assigned Drivers Name
- Assigned Drivers Telephone Number
- Assigned Drivers Email
- Customer Service Telephone Number
- Customer Service Email
- Copy of Formal Shipping Contract
- Receipt for Booking Deposit
- Insurance and Proof of Ownership in the glove box of the vehicle. title/registration
- Copy of Keys ready for the driver to accept at pickup
- Instructions and Funds available for any Final Payment due at Pickup and/or Delivery.
- No more than a quarter tank of Gas in the car during transport.
- Copy of the "Secure Guide" for future reference

WHAT YOU NEED TO SHIP

1. Keep a copy of your Secure Checklist close by during shipping.
2. Follow the Secure Checklist 100% during the process.
3. Have your reservation/order # handy at all times during the process.
4. Keep your shipping contract and all notifications, in a special folder in your email account. *It's important to have a printed file on hand.
5. Keep your shipping company's contact information on hand when traveling.
6. Check your messages regularly, and return your shipping companies calls/emails upon receipt ASAP. *Communication is key
7. Always have a "Plan B" in the event a delay happens. If you are leaving town before the truck arrives, what now?

FAQS

When Will My Vehicle Be Picked Up? Delivered? Pickup occurs 1-3 weeks after you book/register for service. Once loaded on the transporter, your delivery will take 1-3 weeks depending on the distance of your route.

For Example: Toronto to Calgary 4 days, Halifax to Toronto 3 days, Calgary to Vancouver 3 days. *All shipping times are only estimates

RED FOOT HAULERS (ABOUT OUR SERVICE)

Shipping by a 1 ton truck, or Semi Truck, pulling a five to ten car trailer. *Depending on who's available during your time frame. *each truck is insured by the assigned owner operator/trucking company.

Estimated pickup times: pickup estimated one to three weeks from booking, delivery 7-10 days.(Open Shipping). If you want Enclosed please request ETA from our office

Door to Door shipping as long as the truck and trailer fit legally and safely on your street address. Must be easily accessible and not off the drivers existing planned route. If this is not the case(up to the drivers discretion), then you will be required to either meet the driver at a main truck stop off the highway, or use a terminal that the driver assigns. Usually this is 5-15 minutes away from the addresses you give us at booking.

<http://redfoothaulers.ca> 1-800-351-7009 info@redfoothaulers.ca